



## Written Component Information Session – Questions and Answers

### EXAM DEVELOPMENT AND CONTENT

#### Who writes the exam questions?

- The questions on the Written Component are developed by Written Item Generation Teams (WIGT) across the country. Each WIGT is comprised of physiotherapy clinicians and educators with diverse levels of experience, areas of practice and specializations, and training backgrounds. All WIGT members receive training from CAPR on item writing best practices, physiotherapy entry-to-practice expectations, and content and style standards to ensure the consistency and quality of new questions that are developed for the exam.  
More information on item and Exam Development can be found in the [Essential Guide for Candidates](#).

#### Are there any math questions and are we provided with a calculator for the exam?

- The Written Component does not have questions that involve complex mathematical computations that would require the use of a calculator. As such, you will not be provided with a calculator for the exam.  
However, if you have a documented severe clinical impairment that requires the use of a calculator, you may apply to bring one into the exam by submitting a [Testing Accommodations](#) request.

#### Will there be questions about management approaches that are not within the physiotherapy scope of practice?

- The Written Component does NOT test knowledge/competencies outside the physiotherapy scope of practice.  
More information on what is covered in the Written Component can be found in the [Exam Blueprint](#).

#### Should I know the specific names of medications for the exam?

- The items on the Written Component are created following industry best practices and using inclusive language. Item writers are trained to avoid using trade names of medications or products unless absolutely necessary. You are expected to know the generic names of products and medications that may be encountered in entry-level practice (i.e., typically used by clients for conditions encountered at entry to practice.)

### EXAM ELIGIBILITY

#### Which candidates have a maximum of five attempts to pass the Written Component?

- Candidates who took their first Written Component attempt before 2013 (Section B candidates) have a maximum of five attempts to pass the Written Component.
- Candidates who took their first Written Component attempt in 2013 or later (Section A candidates) have a maximum of three attempts to pass the Written Component.  
More information on Exam Eligibility can be found in the [Examination Eligibility Policy](#).



**I am Section A candidate – what happens if I fail the Written Component on my third attempt? Will I be able to retake the exam again?**

- If you fail the exam on your third attempt, you have exhausted your eligibility and you CANNOT take the Written Component again. The same applies to a Section B candidate failing the exam on their fifth attempt.

**If I enrol in a Bridging Program after failing the Written Component three times, will I get additional attempts at the Written Component after completing the program?**

- No. Completing a Bridging Program will NOT grant you any additional attempts for the Written Component. Once you have exhausted your exam eligibility, there is no way to gain additional attempts.

**Is there a time limit for making all three (or five) attempts?**

- If you are an internationally-educated physiotherapist, your credentialling assessment results are valid for a period of two years. You MUST take your first attempt at the Written Component by the deadline outlined in your credentialling results letter. If you fail to complete your first attempt of the Written Component within this period, your file will be closed.  
More information on the validity of credentialling assessment results can be found in the [Expiration of Credentialling Results Policy](#).
- There is no time limit to complete the three (or five) attempts. This enables you to take subsequent attempts at the Written Component when you feel ready.

## EXAM APPLICATION

**Why must candidates send payment information and registration documents physically via mail?**

- We require an original signature on all Written Component applications (specifically, for the associated declaration and authorization); as such, these must be mailed.

**I have moved since I applied for the exam, so my current driver's license has a different address. Do I need to re-register or re-send my updated license?**

- For any changes to your contact information (including address, telephone number and email), you must complete the [Change of Information Form](#) available on our website and email it to [exams@alliancept.org](mailto:exams@alliancept.org).

**Is there an option to withdraw consent for providing identifying information to my program about my exam result?**

- If you authorized the disclosure of your examination results and Candidate Score Report to your Canadian physiotherapy program or Canadian bridging program, you may withdraw your consent as long as it is done prior to the results release. To do so, send an email that clearly states your intention to withdraw this consent to [exams@alliancept.org](mailto:exams@alliancept.org).



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Canadian Alliance  
of Physiotherapy  
Regulators

**ACORP**  
Alliance canadienne des  
organismes de réglementation  
de la physiothérapie

## EXAM REGISTRATION

I included my middle name in my application as it appears on the ID that I will use on exam day. However, only my first and last names were included in the Prometric link to book my exam and in the scheduling confirmation email, not my middle name. Will this cause problems on exam day?

- This should not cause problems on exam day. This is the way that the Prometric system displays names, but all your information is on record.

### What times can I book for the exam?

- To schedule an exam appointment after registering for an exam, go to the Prometric website (a link is provided in the Registration Notice sent to you). There, you can see the availability for both test centre and remotely proctored appointments.

The screenshot shows the Prometric website interface. At the top, there are navigation links: 'Test Center Closures', 'Become a Test Center', 'Careers', 'Events Calendar', 'Client Resources', and a language selector for 'English (US)'. Below this is a main navigation bar with 'PROMETRIC' logo, 'COVID-19 UPDATE', and buttons for 'TEST TAKERS', 'TEST OWNERS', 'REMOTE ASSESSMENT', 'ABOUT US', and 'CONTACT'. A search bar is also present.

The main content area features the CAPR and ACORP logos and the title 'CAPR - CANADIAN ALLIANCE OF PHYSIOTHERAPY REGULATORS / L'ALLIANCE CANADIENNE DES ORGANISMES DE RÉGLEMENTATION DE LA PHYSIOTHÉRAPIE'. Below this, there are two main sections:

- TEST CENTER EXAM**: Includes links for 'Locate', 'Schedule', 'Confirm', and 'Reschedule'.
- REMOTELY PROCTORED EXAM**: Includes links for 'Schedule' and 'Reschedule'.

The 'TEST CENTER EXAM' section also includes a description of CAPR and a list of two ways to take the Written Component of the PCE:

1. In a Prometric Testing Centre
2. In a remotely proctored location of your choice.

To view available **test centre appointments**, select 'Schedule' under 'Test Center Exam', follow the prompts, and then enter the city in which you want to challenge the exam. *Note that ProScheduler is limited to availability within a 300km radius of the location you enter. Please complete a separate search for each city that you are willing to challenge the Written Component from.*



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Pro Scheduler English PROMETRIC

### Schedule Appointment

**Find a Test Center**  
Enter your preferred location and date range to find a test center. Until your appointment is scheduled, availability is subject to change.  
The location and date range can be updated on the next page if the available dates and times returned are not suitable to your schedule.

Scheduling For: **Physiotherapy Competency Examination - Written Component**

Address, City or Zip/Postal Code

Start Date: 07/08/2023 End Date: 07/09/2023  
Note: You must select an end date that is within 2 weeks of the selected start date.

Test Sponsor: Canadian Alliance of Physiotherapy Regulators  
Program Name: Canadian Alliance of Physiotherapy Regulators  
Eligibility Information: test  
Exam Name: Physiotherapy Competency Examination - Written Component

Once you have searched for a specific city, ProScheduler will display the exam appointments that are available.

Pro Scheduler English PROMETRIC

### Schedule Appointment

Physiotherapy Competency Examination - Written Component Toronto, ON. 07/08/2023 - 07/09/2023

Sort By: Closest Test Center Select distance units: Miles Km

- ON, Whitby** - 6833 : Durham College - Whitby ON, Durham College Corporate Training CAN  
45.75 Km Search test center for more availability - JUL 08
- ON, Kingston** - 7262 : Kingston Learning Centre - Kingston ON, 742 Arlington Park Place CAN  
234.60 Km Search test center for more availability - JUL 08

Test Sponsor: Canadian Alliance of Physiotherapy Regulators  
Program Name: Canadian Alliance of Physiotherapy Regulators  
Eligibility Information: test  
Exam Name: Physiotherapy Competency Examination - Written Component

Clicking on the date – circled in red above – will show the time(s) at which the available appointments will occur. Times are displayed in local time.



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Pro Scheduler English PROMETRIC

### Schedule Appointment

Physiotherapy Competency Examination - Written Component Toronto, ON. 07/08/2023 - 07/09/2023

Sort By: Closest Test Center Select distance units: Miles Km

**ON, Whitby** - 6833 : Durham College - Whitby ON, Durham College Corporate Training CAN

45.75 Km

**JUL 08**

12:30 PM

Search test center for more availability

**ON, Kingston** - 7262 : Kingston Learning Centre - Kingston ON, 742 Arlington Park Place CAN

234.69 Km

**JUL 08**

Search test center for more availability

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**Test Sponsor:** Canadian Alliance of Physiotherapy Regulators

**Program Name:** Canadian Alliance of Physiotherapy Regulators

**Eligibility Information:** test

**Exam Name:** Physiotherapy Competency Examination - Written Component

To view available remotely proctored appointments, select 'Schedule' under 'Remotely Proctored Exam', follow the prompts, select the time zone that you will be in when you take the exam, and then the date of the exam.

Pro Scheduler English PROMETRIC

### Testing Location Time Zone

Select the time zone you will be testing in

Your current location time zone is automatically displayed for convenience. If this is not the time zone in which you will be testing, please change before proceeding. Test time and time zone offset will automatically adjust for daylight/summer time once you Reserve your Test time.

(GMT +10.00) Canberra, Melbourne, Sydney

I confirm this is the time zone I will be testing in.

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**Test Sponsor:** Canadian Alliance of Physiotherapy Regulators

**Program Name:** Canadian Alliance of Physiotherapy Regulators

**Eligibility Information:** test

**Exam Name:** Physiotherapy Competency Examination - Written Component

**Test Center Location:** Remotely proctored

Pro Scheduler English PROMETRIC

### Testing Location Time Zone

Physiotherapy Competency Examination - Written Component (GMT +10.00)Canberra, Melbourne, Sydney Remote Proctored Exam

Start Date: 07/08/2023

End Date: 07/09/2023

Note: You must select an end date that is within 2 weeks of the selected start date.

[Find available times](#)

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Reserve Test time

**Test Sponsor:** Canadian Alliance of Physiotherapy Regulators

**Program Name:** Canadian Alliance of Physiotherapy Regulators

**Eligibility Information:** test

**Exam Name:** Physiotherapy Competency Examination - Written Component

**Test Center Location:** Remotely proctored



ProScheduler converts the start times of the available remotely proctored appointments from Eastern Standard Time to the time zone that you select; therefore, times for available exam appointments are displayed in local time.

The screenshot shows the ProScheduler interface for the Physiotherapy Competency Examination - Written Component. The 'Testing Location Time Zone' section includes a 'Remote Proctored Exam' section with a list of available exam times for Canberra, Melbourne, and Sydney on July 8th and 9th, 2023. The sidebar on the right contains information about the test sponsor (CAPR/ACORP), program name, and test center location (Remotely proctored).

**I am trying to book my exam seat early and have been attempting to register for a seat daily since the 6-month date, yet there still aren't any seats. When can I expect that exam seats will become available?**

- Prometric has recently informed CAPR that seats will become available for candidates approximately **4 months** before the exam date; we have updated our resources to reflect this change. If you are trying to book your seat **more than 4 months** ahead of the exam date, you may receive a "No availability found" message.

**I am trying to book my exam seat within four months of my exam date, and it says there are no available times. What can I do?**

- If you are trying to book a seat **less than 4 months** before the exam date and receive a "No availability found" message, then there is no availability for that date and time. We suggest looking for other seats in an area close to your preferred location, or checking again later.

**Why are there so few test centre seats available?**

- CAPR requests the maximum number of test centre seats possible for each exam date. Prometric allocates as many seats as they can to CAPR; however, the availability of test centre seats varies with capacity at each site, which varies from exam date to exam date.

**Are there enough seats on each exam date to accommodate all individuals who want to take it remotely? Or is the scheduling competitive as with the test centre exams?**

- Similar to the number of test centre appointments, there is an upper limit on the number of remotely proctored appointments available. CAPR guarantees that each individual who registers for an exam will be provided with a seat, but cannot guarantee that they will be able to test via



their preferred modality, as this can be impacted by many factors (such as when the candidate registers with CAPR and when they schedule their exam through the Prometric website).

**For those who are unable to get a test centre seat, is there a way to reduce the exam fees?**

- No, there is no reduction in exam fee for those who are unable to get a test centre seat.

## EXAM RESCHEDULING

**Can I change the time of my exam and if so, what are the associated fees?**

- You are able to make changes to your exam appointment (for the same exam date) – for example, switching from a test centre exam to a remotely proctored exam, or changing your appointment time within the same test centre / remotely proctored exam – through Prometric’s ProScheduler system. The fee charged is based on how close to the exam date the requested change is made.
- If you wish to change your exam date, you must review the information in the Rescheduling section of the [Exam Registration Guide](#).

**When is the last opportunity to reschedule my exam to a later date and how can I do it?**

- A rescheduling request can be made up until the last calendar day before the exam. More information can be found in the Rescheduling section of the [Exam Registration Guide](#).

## EXAM PREPARATION

**How can I prepare for questions on Domains 2-7?**

- Information on appropriate approaches related to Domains 2-7 can be found in most of the resources on the [PCE Key Reference List](#). A good place to start is the Professional Practice section of the list.

**Are there any specific reading materials that internationally-educated physiotherapists can use to prepare for the exam?**

- The resources listed on the [PCE Key Reference List](#) are useful for Canadian- and internationally-educated candidates alike.

For internationally-educated physiotherapists, it may be helpful to review learning materials from the course on the Knowledge of the Practice of Physiotherapy within the Canadian Healthcare System that you completed as a requirement for Credentialling.

**I tried to book a Practice Exam through Prometric for the remote exam but there were only odd timings available. Why is this the case?**

- Availability for Practice Exam appointments will vary. We recommend putting in a two-week date range (the maximum allowed by Prometric's self-booking system) to maximize the number of available options.

**Are Bridging Programs equivalent to the Written Component?**

- Bridging Programs are a great resource for additional training and support for internationally-educated physiotherapists who wish to practice in Canada. While they are not solely targeted as



exam preparation courses, the experiences that a candidate gains through participating in a Bridging Program may be helpful in preparing for the Written Component.

- Participation in a Bridging Program does NOT substitute for taking the exam.

## EXAM DAY

### What items can I bring into the exam?

- You are allowed to wear eyeglasses and to bring medications (without packaging, labels, or paper inserts), one clear and unlabelled plastic bottle of water, two tissues, and foam earplugs with no strings into the exam. Any item(s) that you bring into the testing environment are subject to inspection.

If you have a condition that requires the use of an assistive or medical device during the exam, you can bring that device if it is included in [Prometric's Permissible Items](#) list. If the device is not on that list, you must submit a request for [Testing Accommodations](#) to bring in the device.

### Do I need to bring printouts of my Registration Notice and other confirmation emails from CAPR and Prometric on exam day?

- It is not necessary to have printouts with you on exam day, and you will NOT be allowed to bring any paper printouts into your exam environment.

For both remotely proctored and test centre exams, you are only required to bring a valid government-issued to verify your identity on exam day.

### Am I allowed to speak aloud or whisper to myself to figure out the answers?

- Speaking aloud or whispering to yourself is not permitted in the Written Component (for both remotely proctored and test centre exams.) You are not allowed to behave in any manner that could compromise exam security or disrupt other exam takers. If you must read the exam aloud, an appropriate [Testing Accommodations](#) request must be submitted.

More information on appropriate exam conduct can be found in the Rules of Conduct and Examination Security in the [Exam Registration Guide](#).

### Am I allowed to move my body to help answer the questions during the exam (e.g., simulating finger deformities, lifting limbs into different planes of motion, etc.)?

- You are allowed to perform minor movements during the exam, but you should be mindful of actions that can be flagged as suspicious or disruptive behaviour by examination proctors.

More information on appropriate exam conduct can be found in the Rules of Conduct and Examination Security in the [Exam Registration Guide](#).

### I am taking the exam via remote proctoring, and I live in a basement. Would that pose a problem on exam day?

- You can take the exam via remote proctoring in any room of your house, as long as you are able to meet all the environmental and network connectivity requirements for the duration of the exam.

More information on Technology and Testing Environment Requirements can be found in the [Candidate Information Package: Remote Proctoring of the Written Component](#) and the [Prometric ProProctor User Guide](#).





**Is it okay to have a filing cabinet in my testing environment during the remotely proctored exam?**

- You are allowed to have storage furniture in your examination room, provided that your workspace isn't overly cluttered or crowded.

More information on Permitted and Prohibited Items can be found in the [Candidate Information Package: Remote Proctoring of the Written Component](#) and the [Prometric ProProctor User Guide](#).

**I have shelves and posters in my testing environment that I am unable to move out of the room/take down for the exam. Can I cover these objects with a white towel/sheet for exam day?**

- Your testing environment must be free of content that could potentially provide an unfair advantage to you during your exam, including items posted on your walls or within your immediate area. If you have such items that cannot be removed, these must be covered before exam day. Prometric also recommends having a large bedsheet or linen available on exam day, in case you get asked to cover any area in your testing environment.

More information on the 360° Environmental Scan can be found in the [Candidate Information Package: Remote Proctoring of the Written Component](#) and the [Prometric ProProctor User Guide](#).

**I have two monitors set up in my testing environment, mounted on a wall. Must I remove these monitors from the room for my remotely proctored exam?**

- Dual-monitor configurations are NOT permitted for testing in a remotely proctored exam. If you have external monitor(s) in your testing environment that will not be used on exam day, they must either be removed or covered before exam day. Prometric also recommends having a large bedsheet or linen available on exam day, in case you get asked to cover any area in your testing environment.

More information on the 360° Environmental Scan can be found in the [Candidate Information Package: Remote Proctoring of the Written Component](#) and the [Prometric ProProctor User Guide](#).

**Am I allowed to have my laptop placed on a laptop stand on my desk (for ergonomic positioning) during a remotely proctored exam?**

- You may place your device on a stand during your remotely proctored exam. The stand will be inspected by the Readiness Agent before you start your exam. You will be allowed to use the stand provided that it does not get in the way of the 360° Environmental Check and does not contain any of the prohibited items listed in the [Candidate Information Package](#).

**Why can I not have a blank piece of paper to take notes on during my remotely proctored exam?**

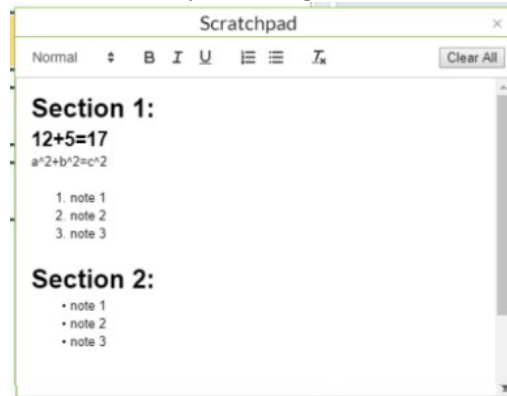
- You are not allowed to remove any items or materials used during the exam when you leave the testing environment. As your notes from the exam will contain examination content and CAPR and Prometric cannot guarantee the secure disposal of paper-based materials in a remotely proctored exam, you are not allowed to use this mechanism of notetaking. Instead, you will be able to use the digital scratchpad on the ProProctor platform.

More information on exam security can be found in the Rules of Conduct and Examination Security in the [Exam Registration Guide](#).



**Does the ProProctor scratchpad have a drawing tool and is there an option to type notes as well?**

- The digital scratchpad has basic word processing functions and does not feature a drawing tool.



**What type of device will I use in a Prometric test centre?**

- You will use a desktop computer if you are taking the exam in a Prometric test centre. The specific types of devices that are available in different Prometric test centres vary (typically HP or Dell, depending on the site.) Prometric does not offer the use of laptops or Mac devices in their test centres. All devices use Windows 10 and pass all specifications for testing.

**If I take the exam in a test centre, will I have the option to use my own device or will I have to use one at the centre?**

- If you are taking the exam in a test centre, you will use Prometric's devices. You are not allowed to bring your own devices.

**If I check-in 30 minutes before as recommended, would I be allowed to go to the washroom during the waiting time for the exam without needing to go through the check-in process again?**

- You MUST complete all security processes for any temporary departure from the testing environment for both remotely proctored and test centre exams. If you have completed the security process but have not yet started the exam, and you leave to use the washroom, you will need to complete the security process again.

**Will I be able to skip questions and/or go back to review answered or unanswered questions at a later time?**

- You will be able to skip, flag, and review items through the exam platform at any time during the exam.  
More information on Navigating the Exam Platform and Test-taking Features can be found in the [Essential Guide for Candidates](#).

**What is the process if I need to use the washroom?**

- The exam timer does NOT stop during a washroom break. If you are taking the exam at a test centre, you will have access to the test centre washroom. If you are taking the exam via remote proctoring, you may use the washroom in your location. You must notify your proctor and go through a security check-out process before taking a break, and check-in before resuming your exam.



### **Is there a maximum number of breaks that I can take during the exam?**

- You may take multiple breaks during the exam. While there isn't a specified limit regarding the number of breaks, frequent departures from the testing environment may be flagged as suspicious or disruptive behaviour by examination proctors.  
Note as well that CAPR reviews candidate responses following all breaks to identify potential suspicious activity patterns.  
More information on appropriate exam conduct can be found in the Rules of Conduct and Examination Security in the [Exam Registration Guide](#).
- If you have a documented clinical impairment that requires frequent breaks, you may request flexible break time for your exam by submitting a [Testing Accommodations](#) request.

## **SCORING**

### **Is there a separate pass mark for each area of the blueprint?**

- There is one overall passing score (cut score) for the exam. For feedback purposes, we provide candidates with information on how they scored in each of the four Areas of Practice and seven Domains of the blueprint (this information is provided in the score report that is emailed to candidates along with their pass/fail result). Note, however, that there is no minimum score required for each Area of Practice or Domain. Only the overall score determines pass/fail.

### **What is the difference between the raw passing score and scaled passing score?**

- The raw passing score is the number of questions a candidate needs to answer correctly to pass. For example, if the raw passing score is 132 out of a maximum possible raw score of 200, this indicates that a candidate needs to answer 132 questions correctly to pass. When converting raw scores to scaled scores, the testing organization needs to choose a score scale and the value that represents the passing score. We have chosen the score scale of 200-800 and have selected the scaled passing score to be 600. Even though the raw passing score might vary (e.g., on one form it could be 132/200 and on another it could be 137/198) by performing a linear transformation of raw scores to scaled scores, the passing score becomes fixed.

### **Why doesn't CAPR report raw scores?**

- For fair and consistent decisions to be made on exam results, scores should be comparable. This means that scores from different exams should indicate the same level of performance, regardless of which exam a candidate writes. We do not disclose the raw passing score for the Written Component because it varies from exam to exam, depending on the difficulty of the exam. Between 2017 and 2021, the percentage of questions that candidates needed to answer correctly to pass the Written Component has ranged from a low of 64% to a high of 71%. Note that because of variations in exam difficulty, the same raw score on two different exam administrations cannot be interpreted as being equivalent.  
Raw scores do not allow CAPR to ensure that exam scores can be fairly and accurately compared. It is industry best practice to report scores on high-stakes exams in this way to ensure candidates interpret their results against the same standard.



**If all questions carry an equal mark and there are no deductions for incorrect responses, then how is it that the raw passing score varies between exam administrations if the scaled passing score is fixed at 600?**

- The raw passing score varies for each administration depending on the sampling of questions used for an administration and how difficult the questions are. Mathematically converting raw scores to scaled scores allows for differences in exam form difficulty to disappear, thus allowing the scaled passing score to remain constant.

**Does this mean I must answer 600 correctly to pass the exam?**

- The Written Component has 200 multiple choice questions, and the number of questions that must be answered correctly (raw passing score) varies, depending on the difficulty of each exam.
- A scaled passing score of 600 means your scaled score must be equal to or greater than 600 to pass. A scaled passing score of 600 on a score scale ranging from 200-800 does not indicate how many questions must be answered correctly. The only inferences that can be made from scaled scores are as follows:
  - The higher your scaled score, the better you performed on the exam.
  - If your scaled score is equal to or greater than 600, it means you have met the minimum standard (a Pass score).
  - If your scaled score is lower than 600, you have not met the minimum standard (a Fail score).

**The minimum scaled score is 200 and the maximum is 800. Does this mean that a candidate who answers all 200 questions incorrectly on the Written Component still ends up with a scaled score of 200?**

- Correct. The minimum possible score is 200, which means that, even if a candidate were to answer all questions incorrectly, their scaled score would be 200.

## POST-EXAM

**If I apply for an Administrative Reconsideration after writing the exam and manage to pass, will that pass be counted?**

- You may only apply for an Administrative Reconsideration AFTER receiving a “Fail” result. More information on Administrative Reconsiderations can be found in our [Exam Policies](#).

## CREDENTIALLING

**Are there any webinars on the credentialling process?**

- While there isn't a recent CAPR webinar on credentialling, the [Credentialling Process Guide](#) is a fantastic resource for internationally-educated physiotherapists who are interested in practicing in Canada. It is a self-paced presentation that helps you learn the information that you need to apply for credentialling. For more information, visit the [Becoming Credentialed](#) page on our website.

**For all questions related to LICENSURE:** please visit the relevant [regulator website](#).